



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

## INFORMATIONAL LETTER NO.1063

**TO:** Iowa Medicaid Physician, Dentist, Advanced Registered Nurse Practitioner, Therapeutically Certified Optometrist, Podiatrist, Pharmacy, Home Health Agency, Rural Health Clinic, Clinic, Skilled Nursing Facility, Intermediate Care Facility, Community Mental Health, Family Planning, Residential Care Facility, ICF MR State, Community Based ICF/MR Providers and Maternal Health Centers.

**DATE:** October 14, 2011

**FROM:** Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

**SUBJECT:** Smoking Cessation Prior Authorization (PA) Requests

**EFFECTIVE:** Immediately

Effective July 1, 2011, a new vendor for Quitline Iowa began processing prior authorization (PA) requests. The fax referral number for Quitline Iowa is **1-866-688-7577**. The number to contact Quitline Iowa by telephone did not change and remains 1-800-QUIT-NOW (1-800-784-8669). Please refer to the updated PA forms, Nicotine Replacement Therapy (470-4421) and Smoking Cessation Therapy-Oral (470-4517), posted on the website at:  
[http://www.iowamedicaidpdl.com/index.pl/pa\\_forms?noCache=662;1318359998](http://www.iowamedicaidpdl.com/index.pl/pa_forms?noCache=662;1318359998)

Effective November 1, 2011, PA requests that are faxed to the previous vendor will not be received by Quitline Iowa. Failure to fax the PA requests to the new fax number will result in a delay in the member starting smoking cessation therapy.

We encourage providers to go to the website at [www.iowamedicaidpdl.com](http://www.iowamedicaidpdl.com) to view all recent changes to the Pharmacy program. If you have questions, please contact the Pharmacy Prior Authorization Helpdesk at 877-776-1567 or 515-256-4607 (local in Des Moines) or email [info@iowamedicaidpdl.com](mailto:info@iowamedicaidpdl.com).